



## **KNOTFEST FINLAND 12.-13.8.2022**

### **VENUE:**

Artukainen Event Park (Artukaisten kiitotie, 20210 Turku)

The Artukainen Event Park area is in festival use for the first time! We recommend arriving early to avoid queues at the gate, wristband exchange and traffic. Especially on Saturday, there will be a lot of people coming to Knotfest Finland.

### **SCHEDULE:**

Festival gates will open:

Friday 12.8. at 3pm

Saturday 13.8. at 1pm

Check the schedule here:

<https://www.lippu.fi/obj/media/FI-eventim/downloads/knotfest-schedule.jpg>

### **AGE LIMIT:**

There is no age limit for the event, but the recommended age is 14+ years.

Children under the age of 12 can only participate in Knotfest Finland accompanied by an adult supervisor. All children must also have their own valid admission ticket.

There are bar and restaurant areas so please be prepared to prove your age with an official ID.

### **TICKETS & WRISTBANDS:**

Lippu.fi is Knotfest Finland's only ticket partner <https://www.lippu.fi/knotfest/>.

Two-day festival tickets, two-day Golden Circle tickets and all VIP tickets are exchanged for wristbands. With a one-day regular festival ticket and a one-day Golden Circle ticket, you can only enter the festival area once.

If you have purchased a PDF ticket, please remember to download the ticket to your phone before arriving at the festival gates.

### **Golden Circle tickets:**

Golden Circle tickets entitle access to the area closest to the Main Stage. The Golden Circle area is only available on Saturday. The two-day Golden Circle ticket entitles you to enter the general festival area on Friday, and on Saturday both the general festival area and the Golden Circle area next to the Main Stage. Please note that you are not allowed to bring any bottles or alcoholic drinks to the Golden Circle. Golden Circle tickets are exchanged for wristbands.

### **VIP tickets:**

VIP tickets (18+ years only) entitle you to access the cozy VIP area that includes high-quality food and beverage services. VIP customers also have a private entrance lane at the main gate. VIP tickets do not allow you to access the Golden Circle area. The price of the VIP ticket does not include food or drinks, but VIP customers can pre-order a buffet dinner with drinks at the Business Club as an additional service. Those with a VIP ticket have received information via email about services and booking meals.

### **Wheelchair tickets:**

A wheelchair ticket entitles you to enter the festival area and wheelchair podiums. Only a limited amount of wheelchair tickets are on sold. Tickets are sold without an age limit but some of the wheelchair platforms are located inside the bar area (18+ years). The spots are filled in order of arrival. The wheelchair ticket includes a free entrance to the festival area for one personal assistant. If you need an assistant, please bring an EU Disability Card or other similar certificate stating the need for an assistant.

### **Parking tickets:**

The car parking area, located right next to the festival area, opens at 2PM on Friday and 12PM on Saturday. Parking tickets are sold by Turku Messukeskus: <https://liput.messukeskus.fi/fi/>

There are only one-day parking tickets available, i.e. the car cannot be left in the parking lot overnight and must be driven out at the end of each festival day.

### **TICKET UPGRADES:**

We would like to remind you that all 1-day tickets (normal festival ticket, VIP and Golden Circle) can be upgraded to 2-day ticket packages by paying the price difference between the ticket categories and a service fee.

Tickets can be upgraded by calling Lippupiste customer service. Tickets can also be updated at the Ticket Office, located next to Knotfest Finland main gate.

### **WRISTBAND EXCHANGE:**

Knotfest's two-day tickets can be exchanged for wristbands at the festival gate or in advance in the Hansa shopping center in the center of Turku.

Advance wristband exchange is located at Hansatori, next to Espresso House cafe. The service desk is open Wed–Thurs 10.–11.8.2022 from 12PM to 7PM and on Friday 12.8.2022 from 12PM to 5PM.

All VIP tickets are exchanged for wristbands. You can exchange two-day VIP tickets or 1-day Friday VIP tickets for a wristband at the advance desk. Please note that Saturday's VIP ticket can only be exchanged for a wristband at the festival gate starting Saturday 13 of August.

It is possible to change the two-day Golden Circle ticket in advance. Please note that you can only exchange a one-day Golden Circle ticket at the festival gate.

### **ARRIVING:**

A large number of people are expected to join Knotfest Finland, so traffic jams on the main roads may occur from time to time. In addition, queues can be expected at the gate and wristband exchange. Please reserve plenty of time for arrival, wristband exchange and security check.

The festival is located about 5 kilometers from Turku city center. Knotfest Finland area is accessible by public transport connections, bike and other vehicles.

Turku public transport service Föli will add several buses driving to Knotfest Finland, and there are bike and car parking areas next to the festival site.

Check the arrival map: <https://www.lippu.fi/obj/media/FI-eventim/downloads/knotfest-kartta.pdf>

### **ARRIVING BY CAR:**

In case you are planning to arrive in Knotfest Finland by car, please book the parking ticket for in advance. Parking tickets can be found here: <https://liput.messukeskus.fi/fi/>. Please note that there are no other parking areas available near Knotfest Finland.

**ARRIVING BY BUS:**

Festival buses drive from Turku center to Knotfest Finland throughout the festival days. The line 100 departs from the center of Turku, from Maariankatu 6, and some buses also pick up passengers at the bus and train stations. Buses leave on non-stop basis when they are full. There is about a 300-meter walk from the bus stop to the Knotfest Finland main gate.

Pre-purchased Föli travel tickets can be used on the buses, but you can also pay with contactless payment while on board (you cannot buy a ticket with cash).

Föli buses are driving also between Ruissalo Camping and the event area: Line 8 departs from Artukainen and Ruissalo Camping every half hour.

You can find more information about the service lines: <http://foli.fi> and <https://reittiopas.foli.fi>

**DROP ON/OFF:**

We recommend finding drop-off and pick-up locations far enough from the event area. Please note that the roads near the festival are closed from vehicle traffic during the event.

**TAXI:**

The nearest taxi service point is located next to the main area on Messukatu.

**QUEUING POLICY:**

Queuing at the gate is allowed from 9AM on both festival days. The security team has the right to remove people arriving on site earlier.

**CLOACK ROOM:**

Cloak room is located next to the main gate. Please note that big backpacks, trolleys, and other large objects must be stored in cloak room, and all items will be checked by the security team.

Price: €3/customer, large bags €5/customer. Additional visits €1.

**ENTRANCE & SECURITY CHECK:**

Meet your group before arriving to festival gate and remember to reserve enough time. Queue calmly and follow the instructions given by security staff. Every visitor must go through the event's security check protocol. Later in this info packet you will find further information about prohibited items. To speed up the entrance, we recommend you take only essential items with you.

**SERVICES AROUND FESTIVAL AREA:**

The festival area has two stages, various sideshows and other program, a Slipknot museum, bar and food sales areas, several toilet areas, numerous water points, merchandise stand, ice cream, coffee and delicacy vendors, and an earplugs sales point.

**PAYMENT:**

All restaurants and other sales points accept most common debit and credit cards, contactless payments, and mobile payments. Please note that the Knotfest Finland is cashless festival.

**RECYCLING:**

Recycling points and trash cans can be found around the event area. Please help us keep the festival clean & green!

**ACCESSIBILITY AND ASSISTANTS:**

Artukainen Event Park's surface is mainly flat and asphalt, but there are some curbs in the area. However, the festival field is easily accessible.

There are accessible toilets in every toilet area, and Vessapassi ("toilet pass") is in use.

Festival visitors who need assistance (e.g. customers in wheelchairs, visually impaired, hearing impaired who need an interpreter) can bring one personal assistant with them without an additional ticket. We kindly ask to bring EU Disability Card or other established certificate stating the need for an assistant. People who need special assistance are asked to contact the event organizers no later than a week before the festival, so that we can ensure getting the necessary help (for example, arranging a working space for hearing-impaired interpreters).

Note! For safety reasons, customers using wheelchairs cannot access the Golden Circle area. We ask customers using wheelchairs to buy wheelchair tickets only. If wheelchair tickets are sold out, you can still buy a regular admission ticket to the event, but unfortunately, we cannot guarantee access to the wheelchair podium.

If you have any questions regarding accessibility, please contact [info@fullsteam.fi](mailto:info@fullsteam.fi).

**ESSENTIAL ITEMS TO REMEMBER:**

Remember to protect your hearing with earplugs, which you can also buy in the event area. In hot weather, we recommend using sunscreen and a hat and to drink enough water. You can bring one max. 0.5-liter empty bottle (transparent, soft, plastic material).

If the weather looks rainy, pack a raincoat (umbrellas are forbidden).

The event continues until late night, so warm clothes and comfortable shoes guarantee the best possible festival experience.

Knotfest Finland lasts several hours, so your mobile phone's battery may run out. There is no charging point for phones at the event, so you may want to bring a power bank.

**SECURITY UPDATE:**

We kindly ask you to leave all extra items at home or to a cloak room. Security check is mandatory for every customer at the gate. The security staff make the final decision in the inspection situation on whether an object is a safety risk.

You can bring one max. 0.5-liter empty bottle (transparent, soft, plastic material). Cans and glass or metal bottles are not allowed. There are several water points marked on the attached map in the area, where you can fill your water bottle.

Security guards in yellow or orange vests are responsible for security. You can contact them in any problem situation. Please note that drinks and other liquids can only be brought into the Golden Circle area in plastic cups.

**FORBIDDEN ITEMS:**

Please note that you are not allowed to bring drinks of any kind the event area (including unopened water or soda bottles). If you want to bring your own water bottle to the event area, it must be max 0,5-liter plastic bottle (clear, transparent, soft plastic material).

Forbidden items & things: pocket cameras, professional cameras, video and Go Pro cameras, other recording devices, computers, tablet computers, selfie sticks, umbrellas, hard plastic bottle, glass bottles, metal cans, alcoholic products and intoxicants, firearms, knives and other sharp weapons as well as multi-tools, explosives, fireworks, torches, lasers, thick chains, pets, distribution of posters, flyers, flags, banners and poles, strollers, camping chairs (including backpacks that open into the camping chair).

Crowdsurfing is prohibited for safety reasons and leads to removal from the event area. Making an open fire in the event area is also forbidden.

We would like to remind you that during the security check, the security guards make the final decision on whether a thing/object is a security risk and therefore prohibited. The list of prohibited items may be changed at the last minute.

### **PHOTO/VIDEO POLICY:**

Pocket cameras, professional cameras, video cameras, recording devices of any kind, computers, tablet computers and other similar items are prohibited. We hope that the festival visitors will enjoy the event without any disturbances caused by filming.

### **SNACKS:**

You can take "normal-sized snacks" into the area, i.e. bread, fruits, crisps, candy and other similar snacks. Large picnic baskets and coolers are prohibited.

You can bring one max. 0.5-liter empty soft drink or water bottle (the bottle must be clear, transparent and made of soft plastic). Please note that no drinks of any kind may be brought into the event area, so unopened water or soda bottles are not allowed.

### **BAR & RESTAURANT SERVICES:**

Knotfest's versatile restaurant selection has something to eat and drink for every taste! There are, for example, pizza, burgers, Asian food, traditional festival delicacies, hot dogs, Mexican food and many other options. There are also vegan and gluten-free options in the menus.

The bars provide Lagunitas' craft beer selection, cocktails, wine bar, and even Slipknot's own signature whiskey. You can also find versatile non-alcoholic options in our Zero Zone bar.

### **SAFER SPACE PRINCIPLES:**

Everyone is welcomed to Knotfest Finland as they are.

Knotfest Finland follows safer space principles and any kind of harassment, discrimination or offensive behavior or speech is not tolerated. If you are a victim of or witness any form of the aforementioned, do not hesitate to contact security or a member of staff.

## Safer Space Principles:

- Respect other people's physical and mental space.
- Do not humiliate or embarrass others.
- Do not make assumptions based on a person's appearance or actions. Do not make assumptions about anyone's sexuality, gender, nationality, ethnicity, religion, values, socio-economic background, health, or ability to function.
- Give space.
- Listen and learn.
- Apologize if you have offended others with or without intention.

Intervene if you notice anyone behaving inappropriately or otherwise breaking the Safer Space Principles.

The event also has an appointed Harassment Contact Person who supports in investigating harassment situations. The Harassment Contact Person can be contacted by email: [safety@fullsteam.fi](mailto:safety@fullsteam.fi) or by phone +358 40 707 2293.

## **FIRST AID:**

First aid station is located in all ages area close to the food court and the Slipknot museum. We kindly ask you to report all injuries you notice to the closest security guard or other member of festival staff.

## **SMOKING:**

Smoking is only allowed in designated smoking areas.

## **EXIT AFTER FESTIVAL:**

The festival area closes on Friday and Saturday at 2AM.

We remind you to move calmly along sidewalks or bike lanes and the traffic into account. If you leave by bicycle, remember the headlight. We recommend buying public transport round-trip tickets well in advance.

## **LOST & FOUND ITEMS:**

During the festival, all lost & found items will be delivered to the Cloak Room next to main stage. After the event, all found goods are delivered to Turun Löytötavarapalvelu, tel. +358 600 03391 (1,98€/min+pvm).

## **ACCOMMODATION:**

The easiest way to get information about various accommodation options and other activities in the Turku area is on the Visit Turku website:  
[www.visitturku.fi](http://www.visitturku.fi)

### **FESTIVAL UPDATES:**

If there are any changes to the festival information, we will update the information on this website. You can also follow event news on Knotfest Finland's social media channels.

### **QUESTIONS?**

For all ticket-related questions, you can contact Lippupiste's customer service at [asiakaspalvelu@lippu.fi](mailto:asiakaspalvelu@lippu.fi) or tel. +358 10 633 1030.

If you have any other questions regarding the festival, please first read this info package carefully. If you cannot find an answer to the problem, you can send questions to [info@fullsteam.fi](mailto:info@fullsteam.fi).

### **FESTIVAL PROMOTERS:**

Knotfest Finland is promoted in co-operation with Fullsteam Agency and Sunborn Live

[www.fullsteam.fi](http://www.fullsteam.fi) / [www.sunbornlive.fi](http://www.sunbornlive.fi)