

# TICKETING INFORMATION FOR KNOTFEST

## How much do Tickets cost?

A General Admission ticket to Knotfest 2023 is \$199.00. VIP Tickets and upgrades are as follows;

Knotfest Souvenir Ticket **\$234.65**

Knotfest VIP Package **\$336.70**

Ultimate Knotfest Package **\$592.40**

Plus add entry to the Knotfest Museum to any ticket type for **\$66**

*\*Please note, museum entry is already included in the ultimate package*

*\*\*Knotfest Sydney tickets include an additional \$1 charge per ticket which covers access to Transport NSW services to and from the event*

## Will there be any additional charges when I purchase tickets?

A service and handling fee of \$6.95 will be charged per transaction.

Knotfest Sydney tickets include an additional \$1 charge which covers access to the following Transport NSW services to and from the event:

- Rail network bounded by Bomaderry, Goulburn, Bathurst, Scone and Dungog stations; (Non booked services)
- Sydney Metro North West Services;
- Sydney and Newcastle Light Rail

## What is included in the VIP Packages?

### Knotfest Ultimate Package

- 1x GA ticket
- Designated VIP entry lane
- Exclusive merchandise item

- Entry to Knotfest Museum
- Access to VIP stage viewing platform
- VIP bar lanes and toilets
- Souvenir ticket
- Official Knotfest hard card and lanyard/wristband
- Designated onsite VIP host

### **Knotfest VIP Package**

- 1x GA ticket
- Designated VIP entry lane
- Exclusive merchandise item
- Souvenir ticket
- Official Knotfest hard card and lanyard/wristband
- Designated onsite VIP host

### **Knotfest Souvenir Package**

- 1x GA ticket
- Souvenir ticket

### **Knotfest Museum**

- Entry to Knotfest Museum – Museum Tickets are available to purchase as an upgrade when you select any ticket category

*\*Please note Museum Entry is Included in the Knotfest Ultimate Package*

### **How can I purchase my tickets?**

Tickets can be purchased online via [premier.ticketek.com.au](https://premier.ticketek.com.au).

Companion card requests can be made here:

[https://help.ticketek.com.au/hc/en-us/requests/new?ticket\\_form\\_id=360000134807](https://help.ticketek.com.au/hc/en-us/requests/new?ticket_form_id=360000134807)

Mastercard, Visa, Diners Club and American Express are all accepted. There will also be an option to pay for your tickets over time (across 4 installments) via AfterPay.

**Please note Ticketek & Oxtix are our ONLY official ticketing outlets.**

We urge you to double check you are purchasing from [premier.ticketek.com.au](http://premier.ticketek.com.au) and not a third-party ticketing website (such as Viagogo, Tixel, Gumtree, ebay etc) or an unknown Facebook or Instagram account. We can not guarantee your ticket will be valid if bought from a third party seller.

**I live overseas... How do I purchase Tickets?**

You can purchase tickets online like any other customer.

**How do I register for the Early Bird Presale and when do tickets go on sale?**

You can register for the presale from 8am on Thursday 27th of October via the Knotfest website. [knot1.co/australia](http://knot1.co/australia)

Everyone who has registered will receive a special link to purchase tickets at 9am on Thursday the 3rd of November before General Public tickets go on sale

**What happens if I did not get my Presale email?**

Firstly, check your junk and any other email accounts you might have signed up with. If no luck there, please email [info@destroyalllines.com](mailto:info@destroyalllines.com) and we will issue you with a link.

**When do the General Public tickets go on Sale?**

Tickets go on sale to the General Public at 9am, Monday the 7th of November.

**What is the maximum amount of tickets I can purchase?**

Maximum number of tickets that can be purchased at any one time is 10.

## **I'm going to more than one city, can I purchase up to 10 tickets per show?**

Yes! Each city just needs to be purchased in a separate transaction.

## **I am under 18 years of age, can I attend?**

**Melbourne:** Youth Tickets (strictly 15- 17 years old) are available for Knotfest Melbourne and can only be purchased with an adult ticket.

You will be required to register the contact details of your nominated Parent or Guardian prior to the event. You must be accompanied by them when arriving to the entry gate to collect your wristband, and always remain in their care while at the festival.

**Sydney:** Knotfest Sydney is an 18+ only event. You will need to provide a valid form of identification to attend the event.

**Brisbane:** Youth Tickets (strictly 15- 17 years old) are available for Knotfest Brisbane and can only be purchased with an adult ticket.

You will be required to register the contact details of your nominated Parent or Guardian prior to the event. You must be accompanied by them when arriving to the entry gate to collect your wristband, and always remain in their care while at the festival.

## **I've "reserved tickets" but do not have my email confirmation and I'm freaking out!**

If you see a confirmation page don't worry, your tickets have been purchased!

Due to the expected demand from people wanting to purchase tickets, Ticketek may need to implement a queuing system to ensure customers have a smooth purchasing process. Once your order has been successfully processed you will receive an order receipt from Ticketek via email. It may take up to 2 hours to receive your email confirmation, however most people will receive it within an hour.

If after 6 hrs you have not received an order receipt from Ticketek please log a request for support here: [https://help.ticketek.com.au/hc/en-us/requests/new?ticket\\_form\\_id=360000134807](https://help.ticketek.com.au/hc/en-us/requests/new?ticket_form_id=360000134807)

### **What happens if there is a problem with payment, will I lose my reservation?**

If there is an issue with your card at the time of payment, tickets will stay in your basket and you can choose another payment method. It's best to make sure you have a valid card (check the expiry date) enough credit on your card to avoid any issues.

### **How will I receive my tickets?**

Barcode PDF e-ticket: You will be sent an email containing a PDF attachment with a barcode e-ticket for each ticket you have purchased

SMS: You will be sent an sms with a link to your tickets. There will be one link per ticket.

### **Why do I need to provide an email address?**

This is so we can email your tickets to you or contact you in case of any changes to the event.

### **What if I don't have an email address?**

You will need to provide the email address of someone you know and trust so we can send your tickets to them.

### **Any further Ticketing questions?**

Please contact Ticketek directly via: [https://help.ticketek.com.au/hc/en-us/requests/new?ticket\\_form\\_id=360000134807](https://help.ticketek.com.au/hc/en-us/requests/new?ticket_form_id=360000134807)

## **AFTERPAY**

### **What is AfterPay?**

Afterpay allows you to shop now and pay later. With Afterpay, your purchase will be split into 4 payments, payable every 2 weeks.

Simply choose Afterpay as your payment method at checkout. First-time customers will need to create an account with Afterpay prior to purchasing (with instant approval decision)

### **Any further AfterPay questions?**

Please read AfterPay FAQ's [here](#)