

KNOTFEST BRISBANE
Sunday 26 March 2023
Brisbane Showgrounds

PATRON INFORMATION

VENUE ADDRESS

Brisbane Showgrounds 600 Gregory Terrace, Bowen Hills, QLD, 4006

OPERATING TIMES

DOORS OPEN 11:00

OPERATING HOURS 11:50 – 22:20

Large crowds & extremely heavy traffic is expected in and around Bowen Hills on event day.

A high number of patrons are expected to be attending the event so it's essential to plan your trip in advance and work out how you are getting to and from the Knotfest Brisbane event.

The Brisbane Showgrounds is conveniently located just 1.5km from the Brisbane CBD in Bowen Hills and 15 minutes from Brisbane Airport. During event periods the precinct may experience heavy traffic conditions, travelling by car is discouraged.

TRAINS

Bowen Hills & Fortitude Valley train stations are less than a 10-15 minute walk from the Brisbane Showgrounds

Please refer to TransLink website for pricing and service schedules: www.translink.com.au/plan-your-journey/journey-planner

BUSES

Buses access the streets surrounding Brisbane Showgrounds regularly. The main bus stops are located on Bowen Bridge outside The Old Museum and on St Pauls Terrace near King Street. The City Glider Buses also provide high frequency transport from West End to Teneriffe and Ashgrove to Stones Corner.

Please refer to TransLink website for pricing and service schedules: www.translink.com.au/plan-your-journey/journey-planner

RIDSHARE / TAXI / PUBLIC DROP OFF & PICK UP ZONES

There are designated zones for rideshare / taxi / public drop off/pick up outside the Fat Dumpling on King Street.

The designated drop off point will be operational throughout the event day.

PARKING

Parking will not be available at the event site during the event operating period and patrons will be discouraged to drive to the event and instead encouraged to travel via public transport.

The venue is however surrounded by multi-level carparks in close proximity that provide secure parking in both the Brisbane CBD and Fortitude Valley, they are as follows:

Secure Parking CBD locations:

- Queens Plaza Car Park – enter Edward St (close proximity to Central Station)
- Post Office Square Car Park – enter Adelaide St (close proximity to Central Station)
- Brisbane Transit Centre – enter Roma St (at Roma Street Station)

- Hotel Jen Car Park – Enter Roma St (at Roma Street Station)

Secure Parking Fortitude Valley locations:

- China Town Car Park – enter Gipps or Duncan Streets
- McWhirters Car Park – enter Warner or Ballou Streets

CONDITIONS OF ENTRY

By entering the event, you, the attendee, acknowledge that you have read the following rules governing conduct and consent to abide by such regulations and conditions.

Knotfest Brisbane is an all ages licensed 15+ event.

The event has sold out and there will be no tickets available at the front gate.

There are 3 different ticket types with two different age categories attending the Knotfest Brisbane event, they are as follows:

- **GA Ticket 18 + // GA U18**
- **VIP Ticket 18 + // VIP Ticket U18**
- **Ultimate Ticket 18+ // Ultimate Ticket U18**

GA Tickets entitle patrons entry to the event through any one of the GA front entry lanes and access to the event.

GA Patrons will be directed to present their identification have their tickets checked, bags searched, tickets scanned and wristbands issued prior to entering the event site.

VIP Tickets entitle patrons access to the VIP dedicated entry lane, a VIP lanyard and access to the event.

Ultimate tickets entitle patrons access to the Ultimate Offering dedicated entry lane access, a Ultimate lanyard and access to the Slipknot Museum and the Ultimate Viewing platform and amenity area.

There is one designated event entry point planned for the event and it is located on Gregory Terrace at the Royal Institute Convention Centre Car park.

All patrons over the age of 18 must have actual valid photo ID in the physical form of:

- Valid Australian Driver's license or learner permit,
- Valid Passport or State/Territory proof of age cards
- Valid Keypass ID

YOUTH TICKETS

All Youth patrons must present with their parent, legal guardian or responsible adult to the youth processing tent to have their tickets scanned, emergency contact details applied and wristbanded prior to entering the event site.

There is a single Youth processing and accreditation collection point planned for the event. A dedicated Youth processing point will be located adjacent to the Main Entry Gate.

Please refer to the patron plan for the youth processing and accreditation point location.

All Youth ticket holders attending the event must be accompanied by a parent, guardian or responsible adult and each person attending must have their own valid ticket.

The definition of a **responsible adult** is:

- A person who is of or over the age of 18 years and is:
- the minor's parent, step-parent, guardian, grandparent, or
- the minor's spouse who is above the age of 18, or
- a person who is over 18 and acting in place of a parent or guardian and who could reasonably be expected to exercise responsible supervision of the minor.

We advise the event has the capacity to be very loud, have high intensity crowd movements, bands that may use profanities in their performance and patrons drinking alcohol.

We strongly recommend that you do not attend the show with any child under the age of 15.

Youth ticket holders without a parent, guardian or responsible adult will be refused entry to the event.

Entry to the event will be by way of a valid ticket and adhering to the conditions of entry as set out by the event organisers. Patrons will be required to have their identification checked, bags searched, tickets scanned and issued an appropriate wristband pending their age prior to entering the event site.

The right to refuse entry to any person is at the sole discretion of the event organiser or any agent acting on behalf of the organiser.

Once inside the event, all youth ticket holders must remain accompanied by a parent, legal guardian or responsible adult throughout the duration of the event.

There are **STRICTLY NO PASS OUTS** (Exit and Re-entry) for this event.

Last entry to the event is 21:30

REJECTION OF ENTRY OR EJECTION FROM EVENT

Security staff are entitled to search; pat down or metal detect any patron upon entry. Any person not compliant will be refused entry or removed from the event without refund.

Access to the event is prohibited or refused to people who:

- Are clearly under the influence of alcohol, drugs or any other stimulant.
- Illustrate behaviour that intends to disturb public peace or to provoke assault.
- Intentionally attempt to conceal prohibited items with the intent to bypass security screening.
- Are wearing gang related colours, Hi-vis clothing, or attempting to resemble any staff member; including unauthorized media vests, or uniforms that impersonate emergency service personnel.
- Are from unauthorized media outlets.

Only authorised and fully accredited media approved by the Marketing and Publicity departments are permitted at the Knotfest Brisbane event.

Any media or persons found to be carrying media equipment (microphones, recording devices, camera etc) or deliberately deceiving staff will be removed and banned from Knotfest events for an indefinite period. If you are evicted from the event, you will not be allowed re-entry and your ticket will not be refunded.

Prohibited Items

Anything that could cause harm is a prohibited item and will not be permitted entry to the venue.

This includes but is not limited to:

- Portable seating of any kind
- Tables, esky's or coolers, umbrellas, tents or sun shelters
- Alcohol, illicit and synthetic drugs
- Prescription drugs that are not in original container and without the pharmacy stickers issued in the name of the ticket holder
- Glass & aluminium containers
- Liquids other than lotions (empty water bottles that are not glass are permitted)
- Professional Audio /Visual Recording Devices (excluding mobile phones and go pros)
- Drones
- Culturally Incentive Items & Attire
- Anything studded (Chokers, Belts & Wristbands)
- Flags & Poles
- Promotional materials- stickers & flyers
- Air Horns & Megaphones
- Weapons or dangerous items including Laser pointers or selfie sticks
- Flares & Fireworks
- Bicycles, skateboards, surfboards, hoverboards, scooters or personalised motor vehicles
- Animals (excluding authorised guide companion dogs)

No liquids are permitted onto site for security reasons; there is free water available at all bars and at multiple points throughout the venue. Patrons are permitted to bring empty water bottles that are not glass.

Additional items may be found prohibited at the discretion of event security guards or Queensland Police.

All items deemed prohibited including illegal substances will be refused entry to the event.

LOCKER SERVICES

There are limited charged locker services available internally at the event on a first come first serve basis. \$20 per locker

Knotfest Brisbane will not take responsibility for items stored in the Lockers.

Please ensure you keep your ID on you at all times for bar service.

Knotfest Brisbane and the Showgrounds shall not be held liable for any loss, injury or damages sustained entering or within the premises.

Entry is at your own risk

MERCHANDISE

Knotfest Brisbane event merchandise will be available at the event please refer to patron map for locations.

FOOD & BEVERAGE

Food & beverage concessions will be available throughout the venue for further details please visit patron plan for locations

RESPONSIBLE SERVICE OF ALCOHOL

All licensing, RSA and any other matters relating to the service of alcohol are handled by the licensee and bar operator – **Brisbane Showgrounds**

Knotfest Brisbane is a MA 15+ All ages licenced event, all patrons are to wristbanded to identify their age. All patrons entering the site must provide photo ID to secure an 18+ wristband, all person unable to provide ID will be provided with an underage wristband.

Easily distinguishable wristband types are to be applied to attending patrons to determine legal drinking age and differentiate between 18+ and Youth U18.

All Youth attending the event must be accompanied by an parent, legal guardian or responsible adult at all times.

If a youth is to become separated from their parent, legal guardian or responsible adult within the site, RSA crowd controllers will escort the Youths to the Found Youth post adjacent to the Entry Gate.

Any variation to the above will cause the youth to be handed to Police.

Any youth caught consuming alcohol will be handed to the Police.

QUEENSLAND POLICE

Police have the right to attend the Knotfest Brisbane event and have the right to question and eject patrons from the event, if they are suspected of possessing illegal substances, weapons or contraband.

Patrons should respect police and be compliant with their requests but should also be aware of their rights.

SAFETY & FIRST AID

Knotfest Brisbane does not condone possession or use of illegal drugs at the event.

First Aid / Medical

There will multiple first aid/medical posts throughout the venue.
Please consult the patron plan for locations.

By entering the event and using the medical facilities, a patron consents to providing access to their medical information.

SPECIAL PRESCRIPTION MEDICATION REQUIREMENTS

Knotfest Brisbane is committed to maintaining the safety and wellbeing of all persons on site and is aware that a proportion of the festival audience may have a requirement to bring prescribed medicines and or special foods onto site.

To gain entry to the event with special medical requirements, you must ensure the following:

1. Ensure the medicine is in its original container, with the pharmacy sticker and issued in the name of the ticketholder i.e. DON'T peel the label off or carry someone else's medication.
2. Ensure the quantity carried is the minimal required for duration of the event.
3. DON'T bring non-essential tablets such as vitamin supplements or over the counter painkillers
4. Be prepared to be challenged at the gate or in the Event but do not seek to conceal medication

NOTE: Patrons without approved medicine in its original container, with the pharmacy sticker and issued in the name of the ticketholder will be unable to enter the event with the medicinal items.

LIABILITY

Knotfest Brisbane and the Brisbane Showgrounds shall not be held liable for any loss, injury or damages sustained entering or within the premises.

Knotfest Brisbane will not be held liable for any hearing damage or loss. Earplugs are available at the medical outlets.

ACCESSIBILITY & MOBILITY IMPAIRED INFORMATION

Upon presentation of a Companion Card, ticket purchasers are entitled to an additional ticket for their respective carer.

The Companion Card must be presented alongside the issued ticket to gain entry to the event.

Dedicated accessible entry lanes will be available to those in possession of a Disability Card or Companion Card. At the entry gate

Guide Dogs are permitted on festival grounds to valid Disability Card or Companion Card holders.

The event grounds are wheelchair accessible, however please be aware that this is a large outdoor event that may require travelling on varied terrain, both turf and concrete. The ground may become soft and muddy if it rains. Please take extra precaution if this is the case. Matting and signage will be positioned where possible.

Knotfest is a dual stage live music festival, There are several offerings available to patrons.

GA Ticket

VIP Ticket

Ultimate Ticket

The GA and VIP tickets entitle entry to the event the Ultimate Tickets allows entry to the Ultimate Offering Area, unlike a concert there is no reserved or dedicated seating.

Accessible GA & VIP Tickets to the event entitle patrons to arena floor area in front of stages, there is however a dedicated accessible viewing platform in close proximity to the dual main stage and a stage viewing area on the outskirts of the arena in between The Ernest Banes and John McDonald Stands.

Please refer to patron plan for locations for accessible viewing platform locations.

Good quality audio is available throughout the site for all patrons.

ACCESSIBLE PARKING

There is no parking available at the Brisbane Showgrounds during the Knotfest Brisbane event, however the venue is surrounded by multi-level carparks in close proximity that provide Accessible Parking.

Secure Parking CBD locations:

- Queens Plaza Car Park – enter Edward St (close proximity to Central Station)
 - There are accessibility parking bays on levels 2,3 & 4 for mobility parking permit holders

Secure Parking Fortitude Valley locations:

- McWhirters Car Park – enter Warner or Ballou Streets

Patrons can then make the short journey to the Brisbane Showgrounds to enter the event site.