

KNOTFEST MELBOURNE
Friday 24 March 2023
Flemington Racecourse

PATRON INFORMATION

VENUE ADDRESS

[Flemington Racecourse](#) 448 Epsom Road, Flemington 3031

OPERATING TIMES

DOORS OPEN 11:00

OPERATING HOURS 11:20 – 21:50

Large crowds & extremely heavy traffic is expected in and around Flemington on event day.

A high number of patrons are expected to be attending the event so it's essential to plan your trip in advance and work out how you are getting to and from the Knotfest Melbourne event.

There are 2 designated patron entry points proposed for the event.

Patrons arriving via vehicle will park their vehicles in the VRC VIP carpark on Leonard Crescent and then make the short walk to the event entry point within the members carpark, patron Entry Gate 1.

Patrons arriving via Metro Train will arrive at the internal Flemington Racecourse Rail Station and then also make the short walk to the member carpark patron Entry Gate 1.

Patrons arriving via Ride share, Taxi tram, bus or on foot entering the site via Epsom Road gates will face a short walk to the event entry point and Entry Gate 2.

The best and most efficient way to get to and from the venue is via Train. Why Walk when you can myki.

TRAINS

Due to the high number of patrons expected at the Knotfest event the internal Flemington Racecourse Station will be operational and extra trains will be running for both ingress and egress event movements.

It is recommended that patrons with serious immobility conditions use the 1st carriage of each train to enable the driver to assist with wheelchair ramps on arrival.

FORWARD TRAFFIC

During Ingress, trains will depart Flinders Street Station from (Platform 8-9), stopping at Southern Cross Station (Platforms 13/ 14) and North Melbourne Station (Platform 5/6) then express to Flemington Racecourse.

Trains will depart Flinders Street Station from 10:15am and provide a 10-15 minute service from Flinders Street to Flemington Racecourse (Platform 1)

The final service from Flinders Street will depart at 3:45pm

No direct service to Flemington Railway Station will operate after 3:45pm service as peak hour service weekday services will kick in, Patrons wishing to travel via Train to Flemington after 3.50pm will need to take the Craigieburn line and depart the train at New Market Station and either walk or take the Tram # 57 to Flemington Racecourse.

During the above period, services will run back to Flinders Street express with passengers.

RETURN TRAFFIC

Trains will depart Flemington Racecourse from 8:00pm and provide a 20 minute service from (Platform 1) to Flinders Street.

From 9:00pm trains will depart Flemington Racecourse and provide a 15 minute service from (Platform 1) to Flinders Street.

From 10:00pm, trains will depart Flemington Racecourse and provide a 10 minute service from (Platforms 1/2) to Flinders Street.

The final service from Flemington Racecourse will depart at 11:20 (Platform 1).

During the above period, services will run back to Flemington Racecourse express with passengers.

Please refer to the PTV Knotfest Event page <https://www.ptv.vic.gov.au/knotfest/> for details surrounding event day services

TRAMS

Passengers can catch Route 57 West Maribyrnong tram from the corner of Elizabeth Street and Flinders Street in the Melbourne CBD to Flemington racecourse (stop 30).

Please note, low-floor trams do not run on Route #57 and it is therefore recommended passengers using a mobility aid should make alternate plans to travel to the racecourse.

Additional tram services will operate to support the normal weekday timetable and extended capacity trams will be in operation to assist with the egress movements.

BUS

Buses can be caught via Route 472 bus from Williamstown, Footscray or Moonee Ponds to Fisher Parade and then must make the extremely long walk to the main gate entry on Epsom Road.

Buses can also be caught via Route 404 bus from Footscray or Moonee Ponds to Smithfield Road and then must make the shorter walk to the main gates on Epsom Road.

No additional bus services will operate. All services will run as per the normal weekday timetable.

Please refer to PTV website for pricing and service schedules: www.ptv.vic.gov.au/journey

Please refer to the PTV disruption page for live travel updates www.ptv.vic.gov.au/plan/disruptions/

RIDSHARE / TAXI / PUBLIC DROP OFF & PICK UP ZONES

The Knotfest rideshare / taxi / public drop off/pick location will incorporate specific traffic treatments. Due to the anticipated high utilisation of rideshare, the designated vehicle drop off zone is to be located external to the event site on Epsom Road between the main and members gates.

The designated drop off point will be operational between the hours of 1100hrs and 1830hrs on event day.

The designated Pick-Up zone will be unavailable post event due to the closure of Epsom Road during the egress period. It is recommended passengers hoping to use rideshare either make their way to Racecourse Road to hail a rideshare vehicle or taxi or make alternate plans to travel home.

PARKING

Patrons will be discouraged to drive to the event and instead encouraged to travel via public transport, however the event recognizes that some patrons may wish to drive to the event. Parking will therefore be made available to patrons.

Patrons can access the VRC VIP Carpark, Broadcast carpark & Leonard Crescent carpark via Leonard Crescent.

The carpark will be staffed and operational between the hours of 0900 – 0000hrs on event day.

The parking fee is \$20 per vehicle.

Patrons can then make the short walk via the Hills Gate into Flemington Racecourse and towards the member carpark to Entry Gate 1 .

CONDITIONS OF ENTRY

By entering the event, you, the attendee, acknowledge that you have read the following rules governing conduct and consent to abide by such regulations and conditions.

Knotfest Melbourne is an all ages licensed 15+ event.

The event has sold out and there will be no tickets available at the front gates.

There are 3 different ticket types with two different age categories attending the Knotfest Melbourne event, they are as follows:

- **GA Ticket 18 + // GA U18**
- **VIP Ticket 18 + // VIP Ticket U18**
- **Ultimate Ticket 18+ // Ultimate Ticket U18**

GA Tickets entitle patrons entry to the event through any one of the GA front entry lanes and access to the event.

GA Patrons will be directed to present their identification have their tickets checked, bags searched, tickets scanned and wristbands issued prior to entering the event site.

The bulk of patrons are expected to arrive via Train, and or vehicle and park. These patrons will enter the event site via Entry Gate 1

Patrons arriving via foot, tram, taxi or rideshare will enter the venue via the Main gates on Epsom Road. These patrons will enter the event site via Entry gate 2

VIP Tickets entitle patrons access to the VIP dedicated entry lane, a VIP lanyard and access to the event.

Ultimate tickets entitle patrons access to the Ultimate Offering dedicated entry lane, a Ultimate lanyard and access to the Slipknot Museum and the Ultimate Viewing platform and amenity area.

VIP & Ultimate Offering Ticket Holders will be instructed to enter the venue via Entry Gate 1

It is recommended that all VIP & Ultimate Offering Patrons take the fastest route to the venue being the train to the internal Flemington Racecourse Railway Station this is the best and most direct route to the venue.

All patrons over the age of 18 must have actual valid photo ID in the physical form of:

- Valid Australian Driver's license or learner permit,
- Valid Passport or State/Territory proof of age cards
- Valid Keypass ID

YOUTH TICKETS

All Youth patrons must present with their parent, legal guardian or responsible adult to one of the youth processing tents to have their tickets scanned, emergency contact details applied and wristbanded prior to entering the event site.

There are two Youth processing tents planned for the event. A dedicated Youth processing point will be located adjacent to left of Gate 1 and another will be located adjacent to the left of Gate 2.

All Youth ticket holders attending the event must be accompanied by a parent, legal guardian or responsible adult and each person attending must have their own valid ticket.

The definition of a **responsible adult** is:

- A person who is of or over the age of 18 years and is:
- the minor's parent, step-parent, guardian, grandparent, or
- the minor's spouse who is above the age of 18, or
- a person who is over 18 and acting in place of a parent or guardian and who could reasonably be expected to exercise responsible supervision of the minor.

We advise the event has the capacity to be very loud, have high intensity crowd movements, bands that may use profanities in their performance and patrons drinking alcohol.

We strongly recommend that you do not attend the show with any child under the age of 15.

Youth ticket holders without a parent, legal guardian or responsible adult will be refused entry to the event.

Entry to the event will be by way of a valid ticket and adhering to the conditions of entry as set out by the event organisers. Patrons will be required to have their identification checked, bags searched, tickets scanned and issued an appropriate wristband pending their age prior to entering the event site.

The right to refuse entry to any person is at the sole discretion of the event organiser or any agent acting on behalf of the organiser.

Once inside the event, all youth ticket holders must remain accompanied by a parent, legal guardian or responsible adult throughout the duration of the event.

There are **STRICTLY NO PASS OUTS** (Exit and Re-entry) for this event.

Last entry to the event is 21:00

REJECTION OF ENTRY OR EJECTION FROM EVENT

Security staff are entitled to search; pat down or metal detect any patron upon entry. Any person not compliant will be refused entry or removed from the event without refund.

Access to the event is prohibited or refused to people who:

- Are clearly under the influence of alcohol, drugs or any other stimulant.
- Illustrate behaviour that intends to disturb public peace or to provoke assault.
- Intentionally attempt to conceal prohibited items with the intent to bypass security screening.
- Are wearing gang related colours, Hi-vis clothing, or attempting to resemble any staff member; including unauthorized media vests, or uniforms that impersonate emergency service personnel.
- Are from unauthorized media outlets.

Only authorised and fully accredited media approved by the Marketing and Publicity departments are permitted at the Knotfest Melbourne event.

Any media or persons found to be carrying media equipment (microphones, recording devices, camera etc) or deliberately deceiving staff will be removed and banned from Knotfest events for an indefinite period.

If you are evicted from the event, you will not be allowed re-entry and your ticket will not be refunded.

Prohibited Items

Anything that could cause harm is a prohibited item and will not be permitted entry to the venue.

This includes but is not limited to:

- Portable seating of any kind
- Tables, esky's or coolers, umbrellas, tents or sun shelters
- Alcohol, illicit and synthetic drugs
- Prescription drugs that are not in original container and without the pharmacy stickers issued in the name of the ticket holder
- Glass & aluminium containers
- Liquids other than lotions (empty water bottles that are not glass are permitted)
- Professional Audio /Visual Recording Devices (excluding mobile phones and go pros)
- Drones
- Culturally Incentive Items & Attire
- Anything studded (Chokers, Belts & Wristbands)
- Flags & Poles
- Promotional materials- stickers & flyers
- Air Horns & Megaphones
- Weapons or dangerous items including Laser pointers or selfie sticks
- Flares & Fireworks
- Bicycles, skateboards, surfboards, hoverboards, scooters or personalised motor vehicles.
- Animals (excluding authorised guide companion dogs)

No liquids are permitted onto site for security reasons; there is free water available at all bars and at multiple points throughout the venue. Patrons are permitted to bring empty water bottles that are not glass.

Additional items may be found prohibited at the discretion of event security guards or Victoria Police.

All items deemed prohibited excluding illegal substances must be cloaked externally at the cloakroom located alongside the entry. KF will not take responsibility for cloaked items.

CLOAKING SERVICES

There are charged cloaking services available internally and externally at the event. \$5 per item.

There are also charged locker services available internally at the event on a first come first serve basis. \$20 per locker.

Cloaking for Prohibited Items excluding illicit substances can be cloaked externally at the cloakroom located alongside the entry.

Knotfest Melbourne will not take responsibility for cloaked items.

Please ensure you keep your ID on you at all times for bar service.

Knotfest Melbourne and the VRC shall not be held liable for any loss, injury or damages sustained entering or within the premises.

Entry is at your own risk

MERCHANDISE

Knotfest Melbourne event merchandise will be available at the event please refer to patron map for location

FOOD & BEVERAGE

Food & beverage concessions will be available throughout the venue for further details please visit patron plan for locations

RESPONSIBLE SERVICE OF ALCOHOL

All licensing, RSA and any other matters relating to the service of alcohol are handled by the licensee and bar operator – **Mal Smith (Aust) Pty Ltd.**

Knotfest Melbourne is a MA 15+ All ages licenced event, all patrons are to wristbanded to identify their age. All patrons entering the site must provide photo ID to secure an 18+ wristband, all person unable to provide ID will be provided with an underage wristband.

Easily distinguishable wristband types are to be applied to attending patrons to determine legal drinking age and differentiate between 18+ and Youth U18.

All Youth attending the event must be accompanied by a parent, legal guardian or responsible adult at all times. If a youth is to become separated from their parent, legal guardian or responsible adult within the site, RSA crowd controllers will escort the Youth to the Found Youth post adjacent to the Entry Gate 1. Please refer to patron plan for the Found Youth tent location.

The staff at the Found Youth tent will notify the responsible adult to collect the Youth.

All Youth tent staff will have current working with children accreditation.

Any variation to the above will cause the Youth to be handed to Police.

Any Youth caught consuming alcohol will be handed to the Police.

VICTORIA POLICE

Police have the right to attend the Knotfest Melbourne event and have the right to question and eject patrons from the event, if they are suspected of possessing illegal substances, weapons or contraband.

Patrons should respect police and be compliant with their requests but should also be aware of their rights.

SAFETY & FIRST AID

Knotfest Melbourne does not condone possession or use of illegal drugs at the event.

First Aid / Medical

There will multiple first aid/medical posts throughout the venue.

Please consult the patron map for locations.

By entering the event and using the medical facilities, a patron consents to providing access to their medical information.

SPECIAL PRESCRIPTION MEDICATION REQUIREMENTS

Knotfest Melbourne is committed to maintaining the safety and wellbeing of all persons on site and is aware that a proportion of the festival audience may have a requirement to bring prescribed medicines and or special foods onto site.

To gain entry to the event with special medical requirements, you must ensure the following:

1. Ensure the medicine is in its original container, with the pharmacy sticker and issued in the name of the ticketholder i.e. DON'T peel the label off or carry someone else's medication.
2. Ensure the quantity carried is the minimal required for duration of the event.
3. DON'T bring non-essential tablets such as vitamin supplements or over the counter painkillers
4. Be prepared to be challenged at the gate or in the Event but do not seek to conceal medication

NOTE: Patrons without approved medicine in its original container, with the pharmacy sticker and issued in the name of the ticketholder will be unable to enter the event with the medicinal items.

LIABILITY

Knotfest Melbourne and the VRC shall not be held liable for any loss, injury or damages sustained entering or within the premises.

Knotfest Melbourne will not be held liable for any hearing damage or loss. Earplugs are available at the medical outlets.

ACCESSIBILITY & MOBILITY IMPAIRED INFORMATION

Upon presentation of a Companion Card, ticket purchasers are entitled to an additional ticket for their respective carer.

The Companion Card must be presented alongside the issued ticket to gain entry to the event.

Dedicated accessible entry lanes will be available to those in possession of a Disability Card or Companion Card at both entry gates 1 & 2.

Guide Dogs are permitted on festival grounds to valid Disability Card or Companion Card holders.

The event grounds are wheelchair accessible, however please be aware that this is a large outdoor event that may require travelling on varied terrain, both turf and concrete. The ground may become soft and muddy if it rains. Please take extra precaution if this is the case. Matting and signage will be positioned where possible.

Knotfest Melbourne is a dual stage live music festival, There are several offering available to patrons:

GA Ticket

VIP Ticket

Ultimate Ticket

The GA and VIP tickets permit entry to the event the Ultimate Tickets allows entry to the Ultimate Area unlike a concert there is no reserved or dedicated seating.

Accessible GA & VIP Tickets to the event entitle patrons to areas in front of stages, there is however a dedicated accessible viewing platform in close proximity to the dual main stage.

Please refer to patron plan.

Good quality audio is available throughout the site for all patrons.

Ultimate tickets to the event entitle patrons to the Ultimate Viewing platform and amenity areas.

ACCESSIBLE PARKING

Accessible Parking will be available at the designated VRC VIP Carpark. Vehicles can enter the event car park via Leonard Crescent.

The car park will be operational between the hours of 0900 – 0000hrs.

There will be a limited number of accessible parking spots made available within the designated parking area to patrons with limited mobility. These spaces will be positioned as close to the event site as possible.

Patrons can then make the short journey via the Hills Gate into Flemington Racecourse and to the members car-park event Entry Gate 1.